



Spiritual care at LOROS

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LOROS

Hospice Care for Leicester, Leicestershire & Rutland

Being there for *you*
and *your family*

Some of your questions answered...

'I'm not religious, but.....!'

Though not everyone would call themselves religious, most people have personal beliefs that are very important to them.

These beliefs can help support us through difficult times, so we want to make sure you have all the encouragement and opportunity you need to explore and express them.

The Spiritual Care Chaplaincy team is here to do just that.

Who are the members of the Spiritual Care Chaplaincy team?

The Hospice's own chaplains are available from Sunday to Friday to listen to and support patients and families in whatever way they can. The team is helped by volunteer visitors from Christian, Hindu, Muslim and Sikh communities in Leicester. Families can also arrange for representatives from their own faith community to visit if they prefer. In this way, we aim to ensure that appropriate cultural and religious





support is offered to all our patients and their families.

Chapel/Prayer Room

This peaceful room is open at all times and is a place that patients and families may use for their own prayers or just to sit and be quiet. There is a beautiful tree of memories with a supply of leaves to write on and a candle tray with tea-lights to use for personal prayers.

Resources

The Chapel/Prayer Room has prayer cards and CDs of reflective music and is also where we keep our annual Books of Remembrance. The cabinets in the corridor outside contain holy

books, symbols and artefacts from a variety of religions. All of these resources are available for visitors to use as they wish.

Services

If patients would like Holy Communion or prayers at their bedside, this can be arranged with the chaplains.

How do I speak to a spiritual care chaplain?

You can ask any member of staff to contact us on your behalf or you can ring our office on (0116) 231 8411 Or speak to our chaplaincy administrator on (0116) 231 8426

This leaflet is updated regularly. For the most up to date information please visit loros.co.uk/care

In case of comments or complaints, please contact:

Chief Executive, or Director of Patient Services and Clinical Quality, LOROS, Groby Road, Leicester LE3 9QE

or, Care Quality Commission, East Midlands Office, Citygate, Gallowgate, Newcastle Upon Tyne NE1 4PA

Alternative languages:

LOROS Hospice is dedicated to ensuring equality and diversity is at the core of all our activities.

If you need this information in your own language, please contact the PA to our Patient Experience Lead on 0116 231 8435

જો તમને આ માહિતીની અન્ય ભાષા અથવા સ્વરૂપમાં આવશ્યકતા હોય તો કૃપા કરી ટેલીફોન નંબર 0116 231 8435 પર Patient Experience Lead PA (પેશન્ટ એક્સ્પેરિયન્સ લીડ પીએ) નો સંપર્ક કરો

Jeżeli chcieliby Państwo otrzymać niniejsze informacje w tłumaczeniu na język obcy lub w innym formacie, prosimy skontaktować się z PA Zespołu Patient Experience pod numerem telefonu 0116 231 8435.

ਜੇਕਰ ਤੁਸੀਂ ਇਸ ਜਾਣਕਾਰੀ ਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਜਾਂ ਪ੍ਰਾਰੂਪ ਵਿੱਚ ਪ੍ਰਾਪਤ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਰੋਗੀ ਅਨੁਭਵ ਪ੍ਰਤੀਨਿਧੀ PA ਨਾਲ 0116 231 8435 ਟੈਲੀਫੋਨ ਨੰਬਰ ਤੇ ਸੰਪਰਕ ਕਰੋ।

Haddii aad ku dooneyso macluumaadkan luqad kale ama habeyn kale fadlan la soo xiriiir Hogaan Bukaanka Waayo-aragga PA taleefoon nambarka 0116 231 8435

আপনি অন্য কোনো ভাষা বা ফরম্যাটে এই তথ্য পেতে চাইলে অনুগ্রহ করে 0116 231 8435 টেলিফোন নম্বরে প্যাসেন্ট এক্সপেরিয়েন্স লিড পিএ-তে যোগাযোগ করুন

اگر آپ کو یہ معلومات کسی اور زبان یا فارمیٹ میں درکار ہوں تو برائے مہربانی پیشنٹ ایکسپیرینس لیڈ کے PA سے اس فون نمبر پر بات کریں 0116 231 8435

LOROS Groby Road, Leicester LE3 9QE

☎ (0116) 231 3771

✉ info@loros.co.uk

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