

LOROS

Hospice Care for Leicester, Leicestershire & Rutland

Being there for *you*
and *your family*

ROLE DESCRIPTION

- ROLE TITLE:** Hairdresser (Qualified)
- REPORTS TO:** Day Therapy Manager - Clinical Co-ordinator
- HOURS OF WORK:** Flexible between Monday-Sunday 10:00 – 16:00
- BASE:** LOROS Hospice, Groby Road, Leicester

SUMMARY OF VOLUNTEER ROLE

We are looking for an experienced hairdresser for our patients that attend our Day Therapy Unit and on our Inpatient Ward. All equipment is provided and there is also the salon situated in the Day Therapy Unit.

Personal Qualities to Fulfil Role

Friendly, Flexible and Reliable
Able to work as part of the Multi – disciplinary team
Good communication and inter personal skills
Ability to manage own time

Duties and responsibilities

- Provide a cutting, styling and blow dry service
- Wash, set and dry patients' hair with great care and consideration
- **Must not** apply semi or permanent dye to patients' hair
- Check with a member of the nursing team whether it is appropriate to go ahead with hair care for each patient who has requested it, whether a patient is well enough and whether patients have any specific care issues or needs
- Escort only those patients who have been assessed as independently mobile to salon or hairdressing area; ask staff trained in moving and handling to move other patients

- Ensure a high standard of cleanliness for all hairdressing tools and accessories
- Ensure all chemical based items are locked away securely (includes shampoo, conditioner, hairspray etc.) and all other hairdressing items are stored away tidily
- Leave salon (or other working area) clean and tidy
- Report any concerns you may have about a patient to a member of the nursing team

Training Required to Fulfil Role

Must be an experienced qualified hairdresser; you will be given all mandatory training.

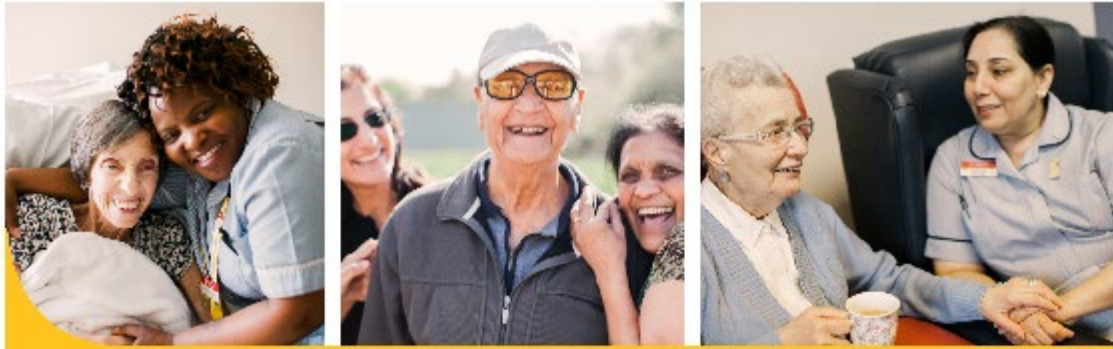
Mandatory Training include: Yearly Training

Fire Safety Awareness
 Health and Safety
 Equality and Diversity
 Safeguarding
 Infection prevention
 Confidentiality
 Prevent
 PPE Training

GENERAL GUIDELINES FOR VOLUNTEERS:

1. All volunteers are subject to Equal Opportunities Legislation, the Data Protection Act and LOROS Confidentiality Policy.
2. All volunteers are subject to LOROS policies, procedures and conditions of service, with reference to the Health and Safety at Work Act 1974.
3. All volunteers should be aware of and aim to contribute to LOROS' Vision and Mission and also strive to exhibit the Values & Behaviours at all times (see attached document).
4. All volunteers will receive a handbook which outlines key information, it is the responsibility of the volunteer to read this book and sign to confirm.
5. In the event that a volunteer is unable to attend their allocated duty, they should contact the name staff member as soon as possible to notify absence.

6. All volunteers are entitled to receive appropriate training and support to fulfil their role, this will be discussed and appropriate plans put into place by the Hospice.
7. All volunteers should be aware of the Safeguarding Procedures and be able to escalate any concerns.
8. An opportunity to support LOROS Local by providing information and support to those accessing the vehicle with regards to raising awareness of all the hospice services.



Our vision and mission

Vision

(Our long term aspiration for our society)

Everyone with an incurable illness has the right to excellent care. This should value and respect their uniqueness and their own choices. People should be enabled to live and die with dignity and with appropriate and compassionate support for themselves and their loved ones.

Mission

(Our goals and activities in working towards our Vision)

LOROS is a charity whose aim is to enhance the quality of life of adult patients with cancer, progressive neurological conditions and end-stage organ failure for whom curative treatment is no longer possible. Patients are treated at the Hospice and in the community based upon clinical need, regardless of background and the ability to pay.

LOROS specialises in holistic, multidisciplinary care, focused on the whole person and including family and carers. The care given takes into account the patients' physical, psychological, social and spiritual needs as well as their own choices. Family members are supported in adjusting to loss and bereavement.

LOROS contributes to the education and training of its own and other health and social care professionals and of volunteers. The charity is also committed to research in order to improve the understanding and practice of palliative care.

loros.co.uk

Registered Charity No: 506120

LOROS

Hospice Care for Leukaemia, Lymphoma & Blood

Being there for you
and your family



Our values and behaviours

-  **Professional**
Showing respect to patients and families, as well as members of our community, staff and volunteers.
-  **Focused**
On exceptional quality service and support for patients and families whilst listening, learning and adapting to their diverse needs.
-  **Collaborative**
Working together as colleagues and with local, regional and national partners to grow meaningful relationships and achieve sustainability.
-  **Compassionate**
Showing kindness, discretion and sensitivity as we care for our patients, families, our community, staff and volunteers.
-  **Trustworthy**
Be honest, reliable and consistent, showing respect and dignity in everything that we do.
-  **Accountable**
To our patients, their families, our community, staff, volunteers and external organisations/bodies.

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LOROS

Leading Care for Leukaemia, Lymphoma & Blood

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LOROS KEY FACTS

MARCH 2021

LOROS Hospice is a registered charity and also a company limited by guarantee which is governed by a Board of up to 15 unpaid voluntary Trustees. It is regulated by the Charity Commission, Companies House and the Care Quality Commission.

£8.8M

Expenditure on patient care per year

£6.4M

Minimum amount of **income** to be raised per year
Excludes the activity of LOROS Education, which is a self-funding service.

Cost per hour
of running the charity



>2,959

No. of individuals receiving patient care from LOROS per year



admitted to Inpatient Ward



beds in Inpatient Ward



409 **328** FTE

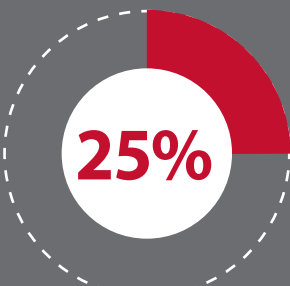
employees

1,300

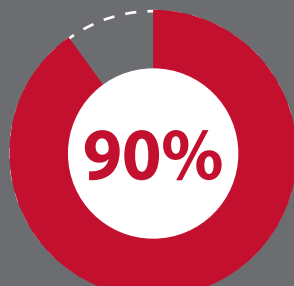
regular volunteers



Cost per bed/day including overheads



Portion of expenditure covered by NHS



Portion of charity costs directed to care services

Deliver **1,516** hours of educational training a year



24,235
LOROS Lottery numbers

29
LOROS Shops

All money raised is spent locally in Leicester, Leicestershire and Rutland.

Figures accurate as at 31st March 2020 | Source: 2019/20 Statutory Accounts and Clinical Dashboard

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