

THE DEVELOPMENT OF A HOSPICE RESOURCE VEHICLE

Background

At a senior management team away day in 2013, there was a discussion of three papers: Hospice and Palliative Care – access for all published by Help the Hospices in 2006, Dying for Change 2010 and Future Ambitions for Hospice Care – Our mission and opportunity 2015, with regards to how inequitable access to palliative care services can be (1,2,3). A three year hospice strategy was developed, published and distributed to all staff and volunteers in which Priority One was to further develop the range of clinical services, particularly in the community. In order to reach the wider community, who have limited awareness and access to Hospice services, the idea of having a Hospice resource vehicle to engage with the public and professionals within Leicester, Leicestershire and Rutland was born.

1

STRATEGY

The development of a specific post to promote and develop clinical activity on LOROS Local, overcoming scepticism about the purpose and benefits of the vehicle.



2

DELIVERY



Project Manager in place to source and risk assess sites in Leicester, Leicestershire and Rutland and testing out the assembly and break-down of the vehicle.

3

LAUNCH

LOROS CEO John Knight said: "We believe that people will find it helpful to have easier access to both some of our care services and information about the Hospice and we're hoping that by taking LOROS Local into the community will enable this."

On average, LOROS Local will be taken out into the community around three times every week, with more than 60 locations across Leicester, Leicestershire and Rutland already identified as suitable sites."



Jennifer, Lady Gretton, John Knight and patient cutting the ribbon

4

TESTING AND EVALUATING

Taster sessions with volunteer complementary therapists at supermarket and city centre sites. LOROS Local visiting multiple venues and after six months a comprehensive review of the sites was performed.



5

GREENTOWERS

In collaboration with GreenTowers Hinckley Club for Young People, LOROS Local is situated on their site delivering an outpatient complementary therapy clinic on a weekly basis to patients and family in the Hinckley area.



6

LET'S CELEBRATE!

Our plans for 2018-19:

- A new coordinator role
- Bank drivers
- New clinic locations
- Taster opportunities for staff as part of their PDR
- Responding to increasing requests from other organisations and events



References

1. Help the Hospices (2006) Hospice and Palliative Care – Access for all, Help the Hospices Commission into the Future of Hospice Care.
2. Charles Leadbeater and Jake Garber (2010) Dying For Change, DEMOS.
3. National Palliative and End of Life Care Partnership (2015) Ambitions for Palliative and End of Life Care: A National Framework for Local Action 2015-2020.

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LOROS

Hospice Care for Leicester, Leicestershire & Rutland

Being there for you
and your family