

REPORTING THE INTEGRATED PALLIATIVE OUTCOME SCORE FROM SystemOne

– A COLLABORATION BETWEEN LOROS HOSPICE, ST BARNABAS HOSPICE AND LHITS

Introduction:

Our organisation's Clinical Systems Lead worked with TPP (creators of SystemOne) to develop unique local (Y) codes for the IPOS, which has enabled data to be directly captured and compared within SystemOne.

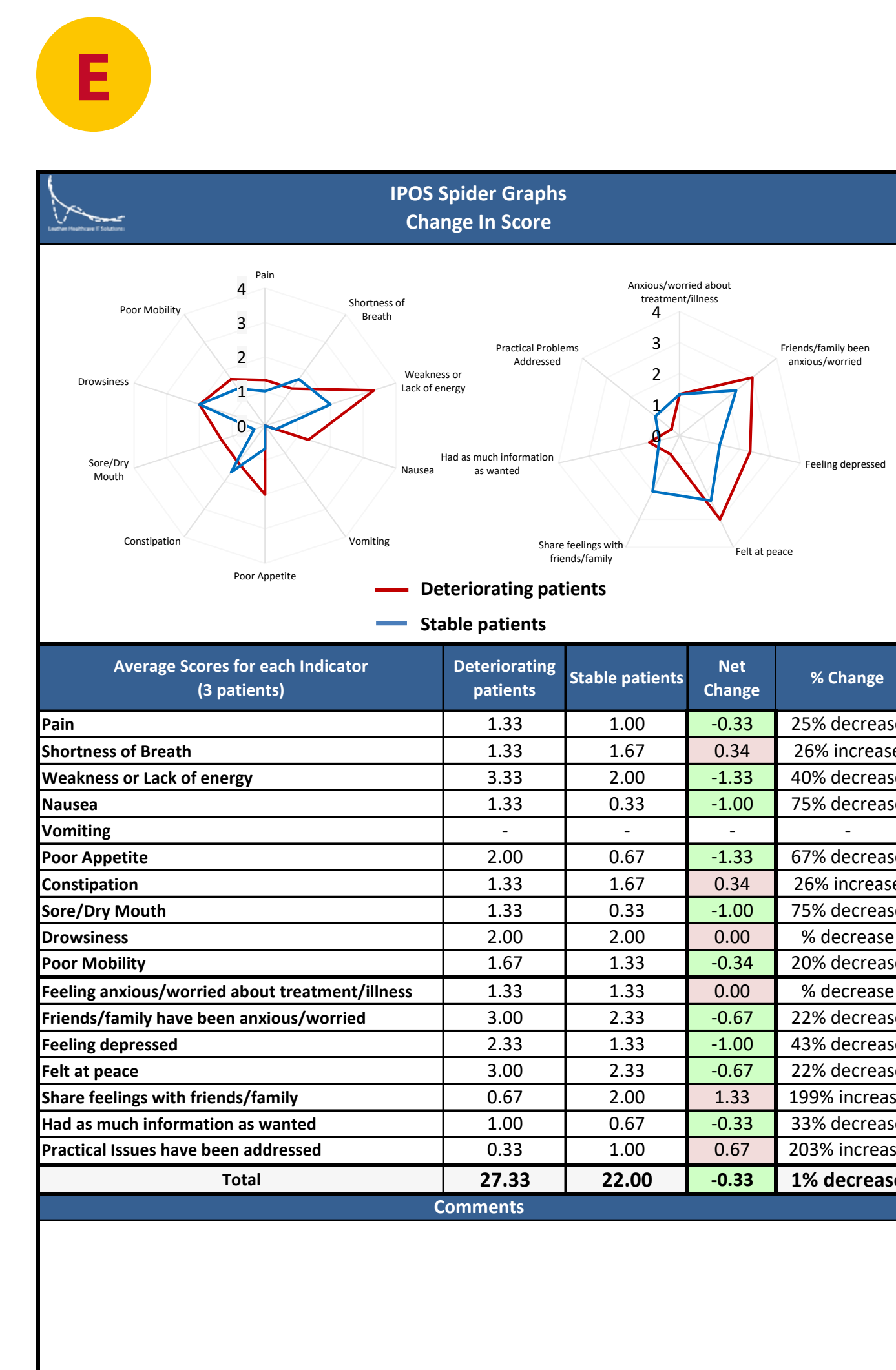
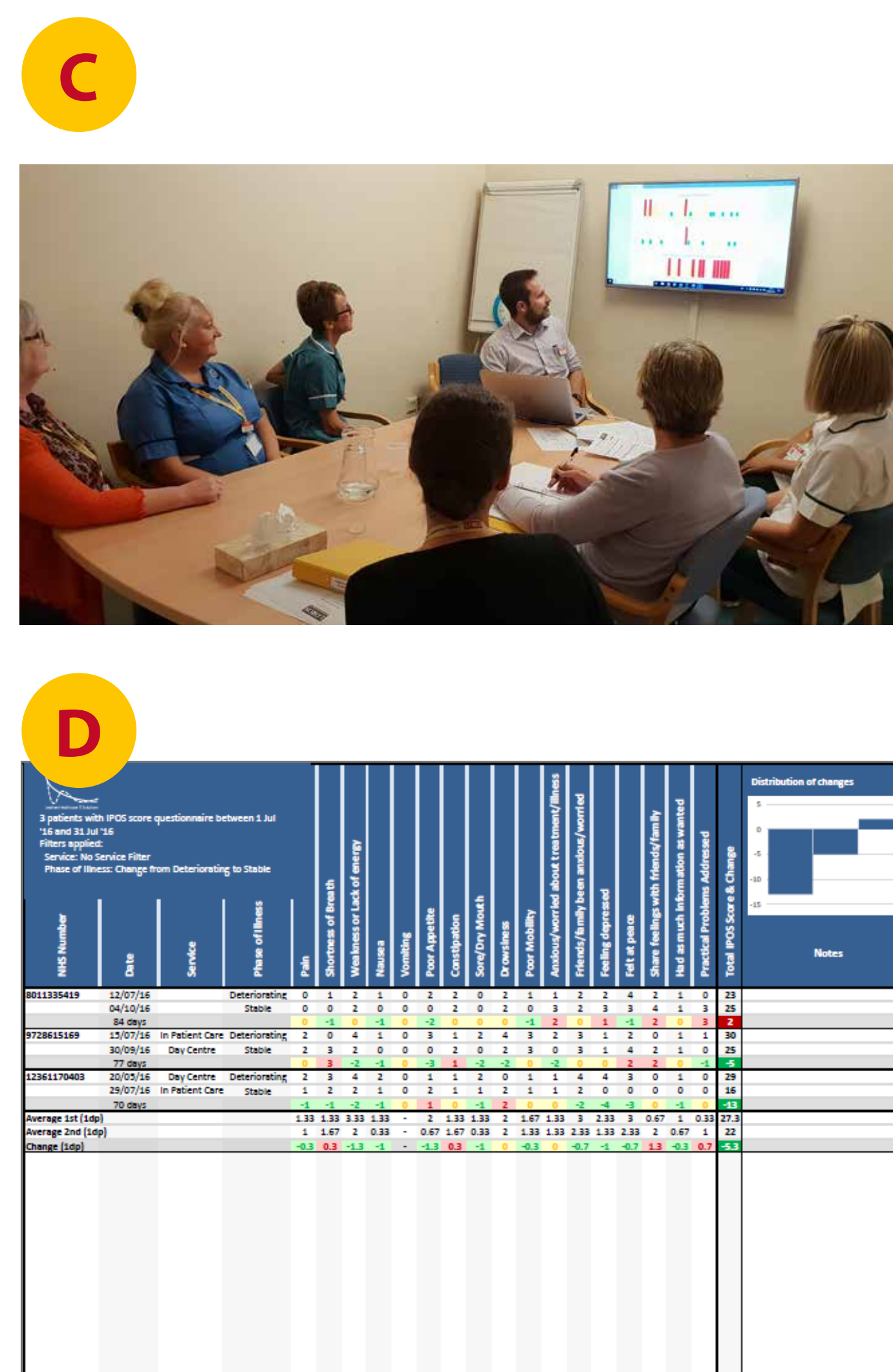
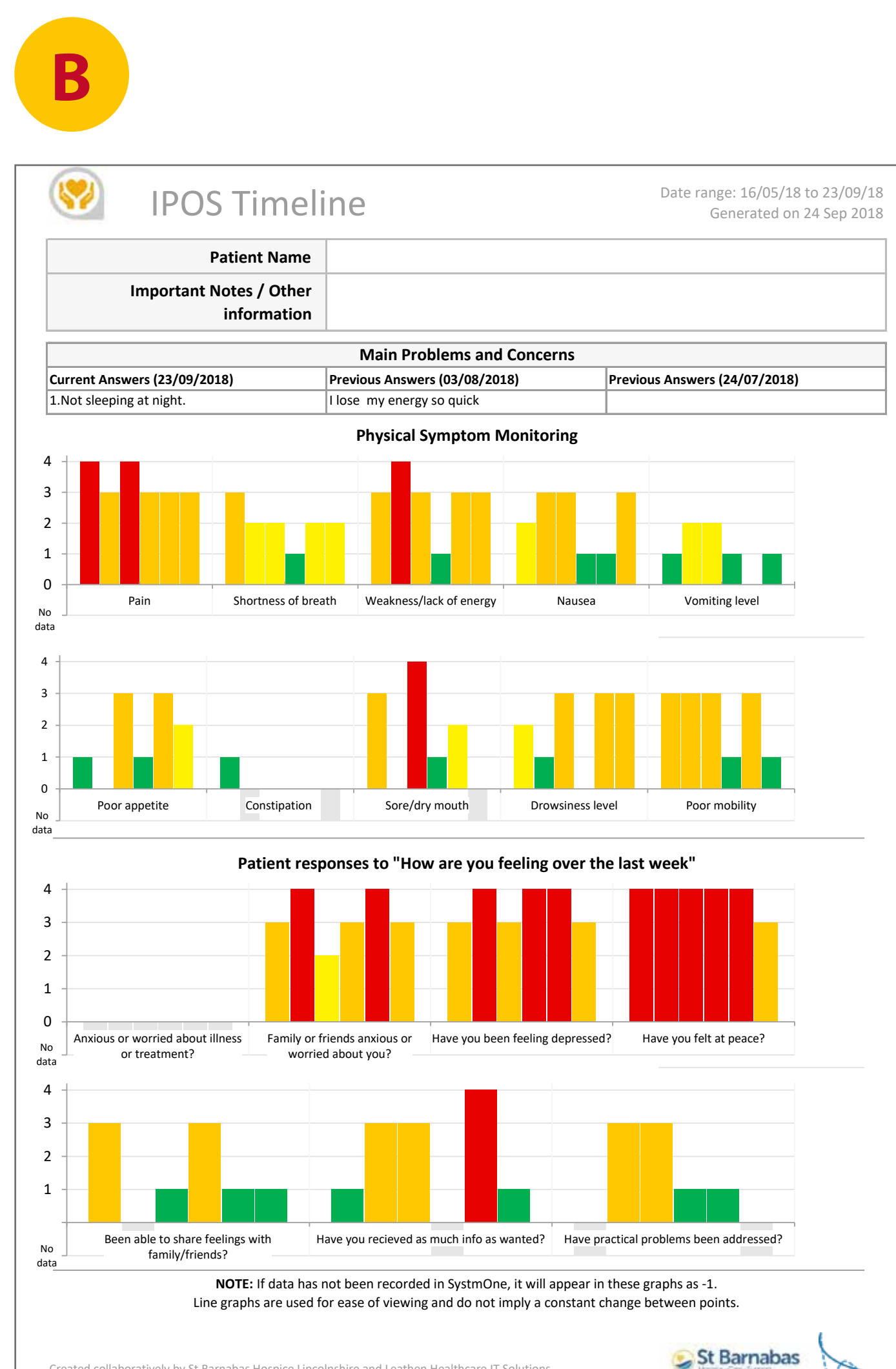
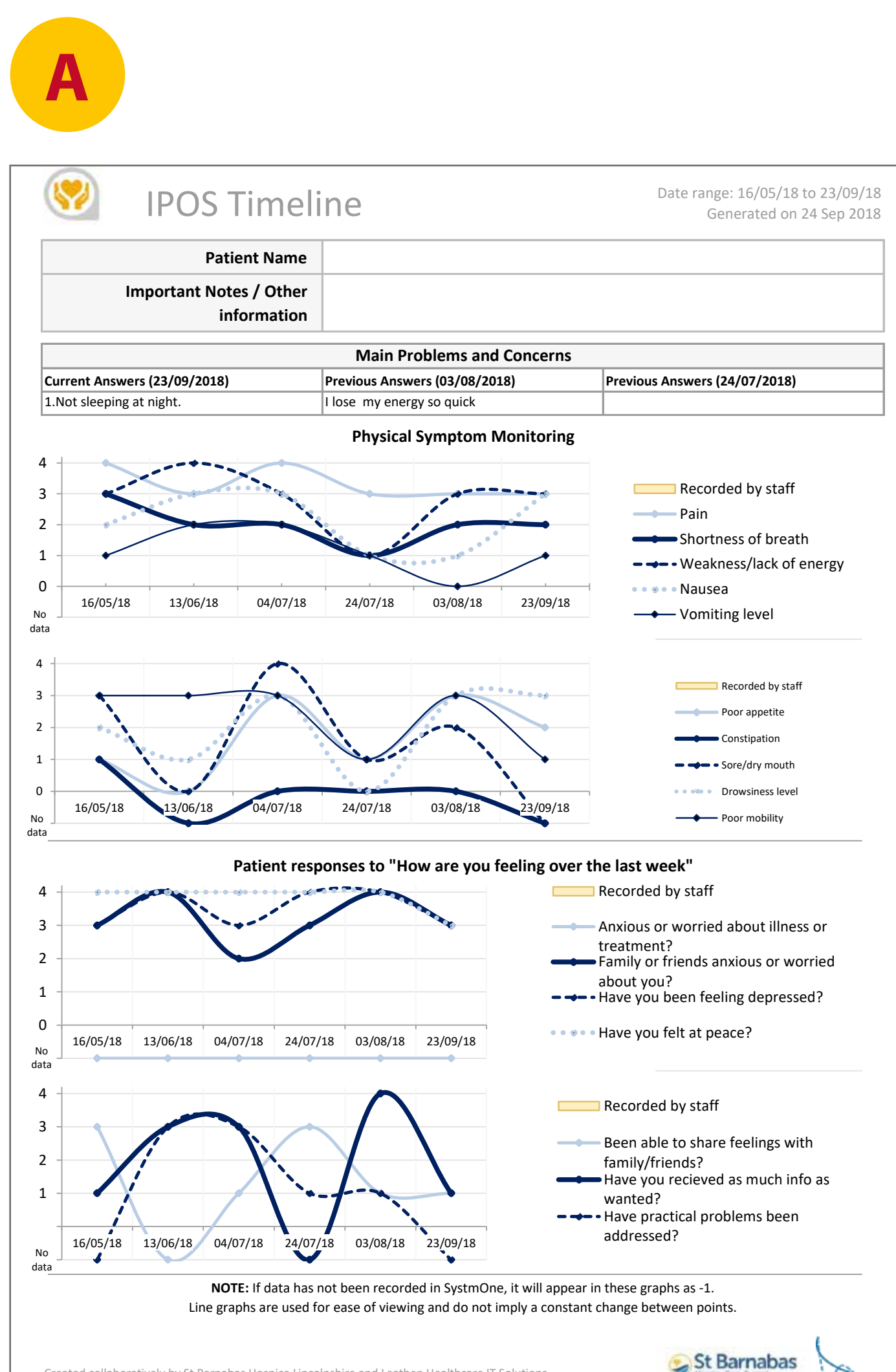
The next challenge was to have effective reporting at a patient level for MDTs, and at service level for clinical dashboards.

How:

LOROS engaged with a local IT company Leathen Healthcare IT Solutions Ltd (LHITS) with NHS reporting experience to develop an Excel based reporting tool which could produce patient and service level data, extracted from SystemOne, using minimal steps.

What did we do?

- Capture individual patient symptoms and concerns, and display the outcomes over time, for example at multi-disciplinary meetings (see A,B and C)
- Outcome measures can be used for clinical care, audit and research
- Enable the improvement of individual patient care and easier evaluation of outcomes across different care services – helps teams focus on what matters the most for the patient
- Support informed strategic decisions around service outcomes and developments, including training needs for staff (see D and E)
- Changes in patients' health status can be monitored and themes identified



Conclusion:

Collaboration between palliative organisations and direct engagement with the developers of an electronic care record has enabled better recording and data handling for patient outcome measures within the existing clinical system. This work is being shared nationally.

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