



## SELECTION CRITERIA

**POST:** Domestic - Bank

**DEPARTMENT:** Operations

	Essential Criteria	Desirable Criteria	How & When
<b>Education / Qualification</b>	<ul style="list-style-type: none"> <li>GSCE in maths and English grade A to C or 4 – 9 or equivalent</li> </ul>		Certificate Assessment Centre
<b>Skills / Abilities</b>	<ul style="list-style-type: none"> <li>Good communication skills</li> <li>Ability to work as part of a team and on own initiative</li> <li>Ability to prioritise workload</li> <li>Good attention to detail</li> </ul>	<ul style="list-style-type: none"> <li>IT skills</li> </ul>	Application Assessment Centre
<b>Experience</b>	<ul style="list-style-type: none"> <li>Ability to accurately record checks and inspections, form filling and record information.</li> <li>Ability to move and handle equipment and furniture throughout the day</li> <li>In general cleaning standards</li> </ul>	<ul style="list-style-type: none"> <li>Experience of working within a Hospice or hospital environment</li> <li>Clinical areas cleaning experience</li> </ul>	Application Assessment Centre
<b>Knowledge</b>	<ul style="list-style-type: none"> <li>Knowledge of Manual Handling techniques</li> <li>General cleaning standards</li> </ul>	<ul style="list-style-type: none"> <li>Trained in Manual Handling techniques</li> <li>Safe handling and use of chemicals (COSHH)</li> <li>Understanding of the various waste streams</li> </ul>	Application Assessment Centre
<b>Motivation and personal attributes</b>	<ul style="list-style-type: none"> <li>Able to contribute to LOROS Values &amp; Behaviours</li> <li>Must be enthusiastic and confident to deal with operational issues</li> <li>Friendly, polite and helpful manner</li> <li>Have a positive outlook</li> <li>Have a genuine desire to help people</li> <li>Flexible</li> <li>Ability to adapt to reactive circumstances</li> </ul>		References